

Dear Valued Customer,

Central Branch will be relocated from 16 Feb 2026

In our continuous effort to provide superior banking services, Central Branch will be relocated to the following address with effect from **16 February 2026 (Monday)**:



The last business day at our current location will be 14 February 2026 (Saturday). We look forward to serving you at our new Central Branch. Alternatively, you may make use of our 24-hour Digital Banking and eBanking services to manage your account at your convenience. For more details, please contact our Customer Service Officer or visit our website www.ocbc.com.hk.

Personal Banking Services hotline: (852) 3199 9188

Business Banking Services hotline: (852) 2815 9919 (Monday to Friday: 9am to 5:30pm)

Yours faithfully,

OCBC Bank (Hong Kong) Limited

December 2025

In case of inconsistency between the English and Chinese versions of this letter, the English version shall prevail.